

New Horizons Computer Learning Centers

3/22/2002

Course: 2007 Implementing Microsoft Windows 2000 Clustering

Date: 3/15/2002 Day 1 of 3

City:

Facility: 2A DC

Instructor: Hebert, Norm

Minimum: 5

Maximum: 4

Status: De

Time: 9:00 AM to 5:00 PM

Student	Company	Sales Rep	Status	E-Mail	Signature	Hours Attended
ENRIQUE	Inter American Devel Bank	bcardinal	Enrolled	@IAOB.ORG		
Ahmad	Inter American Devel Bank	bcardinal	Enrolled	@iadb.org		
GIANFRANCO	Inter American Devel Bank	bcardinal	Enrolled	@IAOB.ORG		
Pedro	Inter American Devel Bank	bcardinal	Enrolled	@IAOB.ORG		

Pedro (Ban)	ENRIQUE (US)
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AHMAD (Ban)	GIANFRANCO (VAN)
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Instructor's Name: NORH HERBERT Class: 2087 - CLUSTER SERVER Date: 3/27/2002
Student Name: Pedro C Student email address: PIABB.ORG
Student phone number: 202-623 - Would you like to be notified about additional courses? Yes No

The caliber of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Based on the Instructor, how satisfied are you with the following:

- 1. Technical knowledge
2. Technical explanations
3. Availability during class
4. Promoted learning
5. Used good examples
6. Controlled learning environment
7. Presentation skills
8. Overall, how satisfied are you with the instructor?

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- 9. Classroom software setup
10. Comfort of classroom
11. Cleanliness
12. Computer equipment functionality
13. Helpfulness of staff
14. Overall, how satisfied are you with the training facility?

Courseware

Based on the Courseware, how satisfied are you with the following:

- 15. Completeness of content
16. Course length sufficient for topic
17. Explanation of technical theory
18. Review questions
19. Modules' length sufficient for topic
20. Value of skills gained
21. Real world examples/scenarios
22. Lab exercises as learning tools
23. Readability and Consistency
24. Overall, how satisfied are you with courseware?

Overall Satisfaction

Summing it all up:

- 25. Everything considered on the basis of your overall experience, how do you rate your class?
26. Comments:

Additional Questions

How satisfied are you with the following:

- 27. Check-in at the front desk was timely and efficient
28. My Account Executive/Educational Consultant is:
29. My Account Executive/Ed. Consultant has serviced my account satisfactorily
30. I intend to use my Online ANYTIME account for review and study
31. Is this your first time at New Horizons
32. Would you recommend this course to others
33. Would you recommend this instructor to others
34. Would you recommend New Horizons to others
35. Other classes you are interested in taking:
36. Comments/Suggestions to Improve your experience?

Instructor's Name: NORM HEBERT Class: 2087 CLUSTER SERVER Date: 03/27/02
 Student Name: ENRIQUE Student email address: @IADB.ORG
 Student phone number: _____ Would you like to be notified about additional courses? Yes No

The caliber of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Based on the Instructor, how satisfied are you with the following:

- | | Very Satisfied | Very Dissatisfied |
|--|---------------------|-------------------|
| 1. Technical knowledge | (9) 8 7 6 5 4 3 2 1 | |
| 2. Technical explanations | (9) 8 7 6 5 4 3 2 1 | |
| 3. Availability during class | (9) 8 7 6 5 4 3 2 1 | |
| 4. Promoted learning | (9) 8 7 6 5 4 3 2 1 | |
| 5. Used good examples | (9) 8 7 6 5 4 3 2 1 | |
| 6. Controlled learning environment | (9) 8 7 6 5 4 3 2 1 | |
| 7. Presentation skills | (9) 8 7 6 5 4 3 2 1 | |
| 8. Overall, how satisfied are you with the instructor? | (9) 8 7 6 5 4 3 2 1 | |

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- | | |
|--|---------------------|
| 9. Classroom software setup | (9) 8 7 6 5 4 3 2 1 |
| 10. Comfort of classroom | (9) 8 7 6 5 4 3 2 1 |
| 11. Cleanliness | (9) 8 7 6 5 4 3 2 1 |
| 12. Computer equipment functionality | (9) 8 7 6 5 4 3 2 1 |
| 13. Helpfulness of staff | (9) 8 7 6 5 4 3 2 1 |
| 14. Overall, how satisfied are you with the training facility? | (9) 8 7 6 5 4 3 2 1 |

Courseware

Based on the Courseware, how satisfied are you with the following:

- | | |
|---|---------------------|
| 15. Completeness of content | (9) 8 7 6 5 4 3 2 1 |
| 16. Course length sufficient for topic | (9) 8 7 6 5 4 3 2 1 |
| 17. Explanation of technical theory | (9) 8 7 6 5 4 3 2 1 |
| 18. Review questions | (9) 8 7 6 5 4 3 2 1 |
| 19. Modules' length sufficient for topic | (9) 8 7 6 5 4 3 2 1 |
| 20. Value of skills gained | (9) 8 7 6 5 4 3 2 1 |
| 21. Real world examples/scenarios | (9) 8 7 6 5 4 3 2 1 |
| 22. Lab exercises as learning tools | (9) 8 7 6 5 4 3 2 1 |
| 23. Readability and Consistency | (9) 8 7 6 5 4 3 2 1 |
| 24. Overall, how satisfied are you with courseware? | (9) 8 7 6 5 4 3 2 1 |

Overall Satisfaction

Summing it all up:

- | | |
|--|---------------------|
| 25. Everything considered on the basis of your overall experience, how do you rate your class? | (9) 8 7 6 5 4 3 2 1 |
| 26. Comments: _____ | |

Additional Questions

How satisfied are you with the following:

- | | |
|--|---------------------|
| 27. Check-in at the front desk was timely and efficient | (9) 8 7 6 5 4 3 2 1 |
| 28. My Account Executive/Educational Consultant is: _____ | |
| 29. My Account Executive/Ed. Consultant has serviced my account satisfactorily | (9) 8 7 6 5 4 3 2 1 |
| 30. I intend to use my Online ANYTIME account for review and study | Yes No |
| 31. Is this your first time at New Horizons | (Yes) No |
| 32. Would you recommend this course to others | (Yes) No |
| 33. Would you recommend this instructor to others | (Yes) No |
| 34. Would you recommend New Horizons to others | (Yes) No |
| 35. Other classes you are interested in taking: _____ | |
| 36. Comments/Suggestions to improve your experience? _____ | |

Instructor's Name: NORI Hebert Class: 2087: CLUSTER SERVER Date: 3/25/02
Student Name: GIANFRANCO Student email address: CLASS.ORG
Student phone number: 202-623 Would you like to be notified about additional courses? Yes (No)

The caliber of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Based on the Instructor, how satisfied are you with the following:

- 1. Technical knowledge (9) 8 7 6 5 4 3 2 1
2. Technical explanations (9) 8 7 6 5 4 3 2 1
3. Availability during class (9) 8 7 6 5 4 3 2 1
4. Promoted learning (9) 8 7 6 5 4 3 2 1
5. Used good examples (9) 8 7 6 5 4 3 2 1
6. Controlled learning environment (9) 8 7 6 5 4 3 2 1
7. Presentation skills (9) 8 7 6 5 4 3 2 1
8. Overall, how satisfied are you with the instructor? (9) 8 7 6 5 4 3 2 1

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- 9. Classroom software setup (9) 8 7 6 5 4 3 2 1
10. Comfort of classroom (9) 8 7 6 5 4 3 2 1
11. Cleanliness (9) 8 7 6 5 4 3 2 1
12. Computer equipment functionality (9) 8 7 6 5 4 3 2 1
13. Helpfulness of staff (9) 8 7 6 5 4 3 2 1
14. Overall, how satisfied are you with the training facility? (9) 8 7 6 5 4 3 2 1

Courseware

Based on the Courseware, how satisfied are you with the following:

- 15. Completeness of content (9) 8 7 6 5 4 3 2 1
16. Course length sufficient for topic (9) 8 7 6 5 4 3 2 1
17. Explanation of technical theory (9) 8 7 6 5 4 3 2 1
18. Review questions (9) 8 7 6 5 4 3 2 1
19. Modules' length sufficient for topic (9) 8 7 6 5 4 3 2 1
20. Value of skills gained (9) 8 7 6 5 4 3 2 1
21. Real world examples/scenarios (9) 8 7 6 5 4 3 2 1
22. Lab exercises as learning tools (9) 8 7 6 5 4 3 2 1
23. Readability and Consistency (9) 8 7 6 5 4 3 2 1
24. Overall, how satisfied are you with courseware? (9) 8 7 6 5 4 3 2 1

Overall Satisfaction

Summing it all up:

- 25. Everything considered on the basis of your overall experience, how do you rate your class? (9) 8 7 6 5 4 3 2 1
26. Comments:

Additional Questions

How satisfied are you with the following:

- 27. Check-in at the front desk was timely and efficient (9) 8 7 6 5 4 3 2 1
28. My Account Executive/Educational Consultant is: Bob Cardinal
29. My Account Executive/Ed. Consultant has serviced my account satisfactorily (9) 8 7 6 5 4 3 2 1
30. I intend to use my Online ANYTIME account for review and study Yes No
31. Is this your first time at New Horizons Yes No
32. Would you recommend this course to others Yes No
33. Would you recommend this instructor to others Yes No
34. Would you recommend New Horizons to others Yes No
35. Other classes you are interested in taking: ADVANCE CLASSES IN WINZK, PLUMTREE
36. Comments/Suggestions to improve your experience?

Instructor's Name: Norm Herbert Class: 2087: Cluster Server Date: 3/27/02 - 3/27/02

Student Name: Ahmad Student email address: @iadb.org

Student phone number: (202) 623 Would you like to be notified about additional courses? Yes No

The caliber of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the Instructor, how satisfied are you with the following:

- 1. Technical knowledge 9 8 7 6 5 4 3 2 1
2. Technical explanations 9 8 7 6 5 4 3 2 1
3. Availability during class 9 8 7 6 5 4 3 2 1
4. Promoted learning 9 8 7 6 5 4 3 2 1
5. Used good examples 9 8 7 6 5 4 3 2 1
6. Controlled learning environment 9 8 7 6 5 4 3 2 1
7. Presentation skills 9 8 7 6 5 4 3 2 1
8. Overall, how satisfied are you with the instructor? 9 8 7 6 5 4 3 2 1

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- 9. Classroom software setup 9 8 7 6 5 4 3 2 1
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11. Cleanliness 9 8 7 6 5 4 3 2 1
12. Computer equipment functionality 9 8 7 6 5 4 3 2 1
13. Helpfulness of staff 9 8 7 6 5 4 3 2 1
14. Overall, how satisfied are you with the training facility? 9 8 7 6 5 4 3 2 1

Courseware

Based on the Courseware, how satisfied are you with the following:

- 15. Completeness of content 9 8 7 6 5 4 3 2 1
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22. Lab exercises as learning tools 9 8 7 6 5 4 3 2 1
23. Readability and Consistency 9 8 7 6 5 4 3 2 1
24. Overall, how satisfied are you with courseware? 9 8 7 6 5 4 3 2 1

Overall Satisfaction

Summing it all up:

25. Everything considered on the basis of your overall experience, how do you rate your class? 9 8 7 6 5 4 3 2 1

26. Comments:

Additional Questions

How satisfied are you with the following:

27. Check-in at the front desk was timely and efficient 9 8 7 6 5 4 3 2 1

28. My Account Executive/Educational Consultant is: yes

29. My Account Executive/Ed. Consultant has serviced my account satisfactorily 9 8 7 6 5 4 3 2 1

30. I intend to use my Online ANYTIME account for review and study Yes No

31. Is this your first time at New Horizons Yes No

32. Would you recommend this course to others Yes No

33. Would you recommend this instructor to others Yes No

34. Would you recommend New Horizons to others Yes No

35. Other classes you are interested in taking:

36. Comments/Suggestions to improve your experience?