

Print Certs on 7/17/02 please.

CR: 1

New Horizons Computer Learning Center

2087 MICROSOFT ATTENDANCE

CLASS: Room Rental INSTRUCTOR: Norm Hebert

DATE: July 15, 2002 LOCATION: DTC

Please fill out the information below. We will hand out Certificates at the end of the course. **PLEASE PRINT** your name as you wish it to appear. Thank you.

Individual Name	Company Name	Telephone Number	e-mail
JASON	Centura Health	303 643 -	jason @centura.org
Mike	"	303 - 400 -	Mike. @centura.org
BILL	"	719 - 560 -	William @centura.org
Michael	Centura Health	303.643.	michael. @centura.org
Ron	"	303-643-	Ron @centura.org
Todd	"	303 - 643 -	Todd @centura.org
Janet	"	303-643-	Janet. @centura.org
Terry	"	719 - 776 -	Terry @centura.org
Lisa	"	719.776.	Lisa @centura.org
FRANK	"	303-643-	Frank @centura.org

Instructor's Name: NORM HEBERT Class: Clustering Date: 7/17/02
 Student Name: JASON Student email address: jason@hotmail.com
 Student phone number: 303 613 Would you like to be notified about additional courses? Yes No

The caliber of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the Instructor, how satisfied are you with the following:

- | | | | | | | | | |
|--|------------------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| 1. Knowledge of subject material | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 2. Explanations clear and complete | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 3. Concepts reviewed throughout the course | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 4. Professional, organized and prepared | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 5. Promoted learning (Motivating, friendly, patient) | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 6. Used good examples | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 7. Controlled learning environment | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 8. Presentation skills | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 9. Overall, how satisfied are you with the instructor? | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- | | | | | | | | | |
|--|------------------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| 10. Classroom software setup on time | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 11. Comfort of classroom | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 12. Cleanliness | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 13. Computer equipment functionality | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 14. Helpfulness of staff | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 15. Overall, how satisfied are you with the training facility? | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |

Courseware

Based on the Courseware, how satisfied are you with the following:

- | | | | | | | | | |
|---|------------------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| 16. Course length sufficient for topic | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 17. Overall, how satisfied are you with courseware? | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |

Overall Satisfaction

Summing it all up:

- | | | | | | | | | |
|--|------------------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| 18. Everything considered on the basis of your overall experience, how do you rate your class? | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 |
| 19. Comments: <u>The instructor knows his stuff well!</u> | | | | | | | | |

Additional Questions

How satisfied are you with the following:

- | | | | | | | | | | |
|--|--------------------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|---|
| 20. Check-in at the front desk was timely and efficient | <input checked="" type="radio"/> 8 | <input type="radio"/> 7 | <input type="radio"/> 6 | <input type="radio"/> 5 | <input type="radio"/> 4 | <input type="radio"/> 3 | <input type="radio"/> 2 | <input type="radio"/> 1 | |
| 21. My Account Executive/Educational Consultant is: | | | | | | | | | |
| 22. My Account Executive/Ed. Consultant has serviced my account satisfactorily | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 23. I intend to use my Online ANYTIME account for review and study | Yes | No | | | | | | | |
| 24. Is this your first time at New Horizons | <input checked="" type="radio"/> Yes | No | | | | | | | |
| 25. Would you recommend this course to others | <input checked="" type="radio"/> Yes | No | | | | | | | |
| 26. Would you recommend this instructor to others | <input checked="" type="radio"/> Yes | No | | | | | | | |
| 27. Would you recommend New Horizons to others | <input checked="" type="radio"/> Yes | No | | | | | | | |

28. Other classes you are interested in taking: CH, VB, NET

29. Comments/Suggestions to improve your experience? NEED INFO ON MY ONLINE ANYTIME account - I didn't know I had one!!

Instructor's Name: Noam Hebert Class: 2087 Date: 7-17-02
 Student Name: Tercy Student email address: Tercy @centura.org
 Circle One: DEN DTC BRM SPR LOV

The caliber of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the Instructor, how satisfied are you with the following:

- | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|
| 1. Knowledge of subject material | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 2. Explanations clear and complete | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 3. Concepts reviewed throughout the course | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 4. Professional, organized and prepared | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 5. Promoted learning (Motivating, friendly, patient) | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 6. Used good examples | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 7. Controlled learning environment | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 8. Presentation skills | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 9. Overall, how satisfied are you with the instructor? | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|
| 10. Classroom software setup on time | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 11. Comfort of classroom | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 12. Cleanliness | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 13. Computer equipment functionality | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 14. Helpfulness of staff | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 15. Overall, how satisfied are you with the training facility? | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Courseware

Based on the Courseware, how satisfied are you with the following:

- | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| 16. Course length sufficient for topic | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 17. Overall, how satisfied are you with courseware? | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Overall Satisfaction

Summing it all up:

- | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|
| 18. Everything considered on the basis of your overall experience, how do you rate your class? | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 19. Comments: _____ | | | | | | | | |

Additional Questions

How satisfied are you with the following:

- | | | | | | | | | | |
|--|-----|----|---|---|---|---|---|---|--|
| 20. Check-in at the front desk was timely and efficient | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 | |
| 21. My Account Executive/Educational Consultant is: <u>Jeff Klein</u> | | | | | | | | | |
| 22. My Account Executive/Ed. Consultant has serviced my account satisfactorily | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 | |
| 23. I intend to use my Online ANYTIME account for review and study | Yes | No | | | | | | | |
| 24. Is this your first time at New Horizons | Yes | No | | | | | | | |
| 25. Would you recommend this course to others | Yes | No | | | | | | | |
| 26. Would you recommend this instructor to others | Yes | No | | | | | | | |
| 27. Would you recommend New Horizons to others | Yes | No | | | | | | | |

28. Other classes you are interested in taking: _____

29. Comments/Suggestions to improve your experience? _____

Instructor's Name: Norm Hebert Class: Implementing MS Win2K Clustering Date: 2007/11

Student Name: Ren Student email address: _____

Student phone number: _____ Would you like to be notified about additional courses? Yes No

The caliber of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the Instructor, how satisfied are you with the following:

- 1. Knowledge of subject material
2. Explanations clear and complete
3. Concepts reviewed throughout the course
4. Professional, organized and prepared
5. Promoted learning (Motivating, friendly, patient)
6. Used good examples
7. Controlled learning environment
8. Presentation skills
9. Overall, how satisfied are you with the instructor?

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- 10. Classroom software setup on time
11. Comfort of classroom
12. Cleanliness
13. Computer equipment functionality
14. Helpfulness of staff
15. Overall, how satisfied are you with the training facility?

Courseware

Based on the Courseware, how satisfied are you with the following:

- 16. Course length sufficient for topic
17. Overall, how satisfied are you with courseware?

Overall Satisfaction

Summing it all up:

- 18. Everything considered on the basis of your overall experience, how do you rate your class?
19. Comments:

Additional Questions

How satisfied are you with the following:

- 20. Check-in at the front desk was timely and efficient
21. My Account Executive/Educational Consultant is:
22. My Account Executive/Ed. Consultant has serviced my account satisfactorily
23. I intend to use my Online ANYTIME account for review and study
24. Is this your first time at New Horizons
25. Would you recommend this course to others
26. Would you recommend this instructor to others
27. Would you recommend New Horizons to others

28. Other classes you are interested in taking: _____

29. Comments/Suggestions to improve your experience? _____

Instructor's Name: Norm Hebert Class: 2087A Date: 7/17/2002
 Student Name: Michael Student email address: michael@centura.org
 Student phone number: 303 643 Would you like to be notified about additional courses? Yes No

The caliber of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the Instructor, how satisfied are you with the following:

- | | | | | | | | | | |
|--|------------------------------------|---|---|---|---|---|---|---|---|
| 1. Knowledge of subject material | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 2. Explanations clear and complete | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 3. Concepts reviewed throughout the course | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 4. Professional, organized and prepared | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 5. Promoted learning (Motivating, friendly, patient) | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 6. Used good examples | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 7. Controlled learning environment | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 8. Presentation skills | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 9. Overall, how satisfied are you with the instructor? | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- | | | | | | | | | | |
|--|------------------------------------|---|---|---|---|---|---|---|---|
| 10. Classroom software setup on time | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 11. Comfort of classroom | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 12. Cleanliness | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 13. Computer equipment functionality | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 14. Helpfulness of staff | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 15. Overall, how satisfied are you with the training facility? | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Courseware

Based on the Courseware, how satisfied are you with the following:

- | | | | | | | | | | |
|---|------------------------------------|---|---|---|---|---|---|---|---|
| 16. Course length sufficient for topic | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 17. Overall, how satisfied are you with courseware? | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Overall Satisfaction

Summing it all up:

- | | | | | | | | | | |
|--|------------------------------------|---|---|---|---|---|---|---|---|
| 18. Everything considered on the basis of your overall experience, how do you rate your class? | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 19. Comments: | _____ | | | | | | | | |

Additional Questions

How satisfied are you with the following:

- | | | | | | | | | | |
|--|--------------------------------------|-------------------------------------|---|---|---|---|---|---|---|
| 20. Check-in at the front desk was timely and efficient | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 21. My Account Executive/Educational Consultant is: <u>Jeff</u> | _____ | | | | | | | | |
| 22. My Account Executive/Ed. Consultant has serviced my account satisfactorily | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 23. I intend to use my Online ANYTIME account for review and study | Yes | <input checked="" type="radio"/> No | | | | | | | |
| 24. Is this your first time at New Horizons | Yes | <input checked="" type="radio"/> No | | | | | | | |
| 25. Would you recommend this course to others | <input checked="" type="radio"/> Yes | No | | | | | | | |
| 26. Would you recommend this instructor to others | <input checked="" type="radio"/> Yes | No | | | | | | | |
| 27. Would you recommend New Horizons to others | <input checked="" type="radio"/> Yes | No | | | | | | | |

28. Other classes you are interested in taking: _____

29. Comments/Suggestions to improve your experience? _____

Instructor's Name: Norm Nebert Class: 2087 Date: 7/18/02
 Student Name: Lisa Student email address: Lisa@centura.org
 Circle One: DEN DTC BRM SPR LOV

The caliber of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the Instructor, how satisfied are you with the following:

- | | | | | | | | | | |
|--|------------------------------------|---|---|---|---|---|---|---|---|
| 1. Knowledge of subject material | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 2. Explanations clear and complete | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 3. Concepts reviewed throughout the course | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 4. Professional, organized and prepared | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 5. Promoted learning (Motivating, friendly, patient) | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 6. Used good examples | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 7. Controlled learning environment | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 8. Presentation skills | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 9. Overall, how satisfied are you with the instructor? | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- | | | | | | | | | | |
|--|------------------------------------|---|---|---|---|---|---|---|---|
| 10. Classroom software setup on time | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 11. Comfort of classroom | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 12. Cleanliness | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 13. Computer equipment functionality | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 14. Helpfulness of staff | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 15. Overall, how satisfied are you with the training facility? | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Courseware

Based on the Courseware, how satisfied are you with the following:

- | | | | | | | | | | |
|---|------------------------------------|---|---|---|---|---|---|---|---|
| 16. Course length sufficient for topic | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 17. Overall, how satisfied are you with courseware? | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Overall Satisfaction

Summing it all up:

- | | | | | | | | | | |
|--|------------------------------------|---|---|---|---|---|---|---|---|
| 18. Everything considered on the basis of your overall experience, how do you rate your class? | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 19. Comments: | _____ | | | | | | | | |

Additional Questions

How satisfied are you with the following:

- | | | | | | | | | | |
|--|--------------------------------------|-------------------------------------|---|---|---|---|---|---|---|
| 20. Check-in at the front desk was timely and efficient | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 21. My Account Executive/Educational Consultant is: <u>Jeff Klein</u> | _____ | | | | | | | | |
| 22. My Account Executive/Ed. Consultant has serviced my account satisfactorily | <input checked="" type="radio"/> 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 23. I intend to use my Online ANYTIME account for review and study | <input checked="" type="radio"/> Yes | No | | | | | | | |
| 24. Is this your first time at New Horizons | <input checked="" type="radio"/> Yes | <input checked="" type="radio"/> No | | | | | | | |
| 25. Would you recommend this course to others | <input checked="" type="radio"/> Yes | No | | | | | | | |
| 26. Would you recommend this instructor to others | <input checked="" type="radio"/> Yes | No | | | | | | | |
| 27. Would you recommend New Horizons to others | <input checked="" type="radio"/> Yes | No | | | | | | | |

28. Other classes you are interested in taking: _____

29. Comments/Suggestions to improve your experience? if Norm can speak a little louder at times could not hear him well.

Instructor's Name: Norm Hebert Class: implementing Windows class Date: 7/17/02
Student Name: Bill Student email address: William @ Century.org
Student phone number: 719-560- Would you like to be notified about additional courses? Yes (No)

The caliber of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Based on the Instructor, how satisfied are you with the following:

Very Satisfied Very Dissatisfied

- 1. Knowledge of subject material 9 8 7 6 5 4 3 2 1
2. Explanations clear and complete 9 8 7 6 5 4 3 2 1
3. Concepts reviewed throughout the course 9 8 7 6 5 4 3 2 1
4. Professional, organized and prepared 9 8 7 6 5 4 3 2 1
5. Promoted learning (Motivating, friendly, patient) 9 8 7 6 5 4 3 2 1
6. Used good examples 9 8 7 6 5 4 3 2 1
7. Controlled learning environment 9 8 7 6 5 4 3 2 1
8. Presentation skills 9 8 7 6 5 4 3 2 1
9. Overall, how satisfied are you with the instructor? 9 8 7 6 5 4 3 2 1

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- 10. Classroom software setup on time 9 8 7 6 5 4 3 2 1
11. Comfort of classroom 9 8 7 6 5 4 3 2 1
12. Cleanliness 9 8 7 6 5 4 3 2 1
13. Computer equipment functionality 9 8 7 6 5 4 3 2 1
14. Helpfulness of staff 9 8 7 6 5 4 3 2 1
15. Overall, how satisfied are you with the training facility? 9 8 7 6 5 4 3 2 1

Courseware

Based on the Courseware, how satisfied are you with the following:

- 16. Course length sufficient for topic 9 8 7 6 5 4 3 2 1
17. Overall, how satisfied are you with courseware? 9 8 7 6 5 4 3 2 1

Overall Satisfaction

Summing it all up:

- 18. Everything considered on the basis of your overall experience, how do you rate your class? 9 8 7 6 5 4 3 2 1
19. Comments: Some equipment in class was loud

Additional Questions

How satisfied are you with the following:

- 20. Check-in at the front desk was timely and efficient 9 8 7 6 5 4 3 2 1
21. My Account Executive/Educational Consultant is: Jeff Klein
22. My Account Executive/Ed. Consultant has serviced my account satisfactorily 9 8 7 6 5 4 3 2 1
23. I intend to use my Online ANYTIME account for review and study Yes No
24. Is this your first time at New Horizons Yes No
25. Would you recommend this course to others Yes No
26. Would you recommend this instructor to others Yes No
27. Would you recommend New Horizons to others Yes No

28. Other classes you are interested in taking:

29. Comments/Suggestions to improve your experience?

Instructor's Name: NORA HEBERT Class: 2087A Date: 7-17-02
Student Name: FRANK Student email address: frank@centura.org
Student phone number: 303-643- Would you like to be notified about additional courses? Yes (No)

The caliber of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the instructor, how satisfied are you with the following:

- 1. Knowledge of subject material 9 8 7 6 5 4 3 2 1
2. Explanations clear and complete 9 8 7 6 5 4 3 2 1
3. Concepts reviewed throughout the course 9 8 7 6 5 4 3 2 1
4. Professional, organized and prepared 9 8 7 6 5 4 3 2 1
5. Promoted learning (Motivating, friendly, patient) 9 8 7 6 5 4 3 2 1
6. Used good examples 9 8 7 6 5 4 3 2 1
7. Controlled learning environment 9 8 7 6 5 4 3 2 1
8. Presentation skills 9 8 7 6 5 4 3 2 1
9. Overall, how satisfied are you with the instructor? 9 8 7 6 5 4 3 2 1

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- 10. Classroom software setup on time 9 8 7 6 5 4 3 2 1
11. Comfort of classroom 9 8 7 6 5 4 3 2 1
12. Cleanliness 9 8 7 6 5 4 3 2 1
13. Computer equipment functionality 9 8 7 6 5 4 3 2 1
14. Helpfulness of staff 9 8 7 6 5 4 3 2 1
15. Overall, how satisfied are you with the training facility? 9 8 7 6 5 4 3 2 1

Courseware

Based on the Courseware, how satisfied are you with the following:

- 16. Course length sufficient for topic 9 8 7 6 5 4 3 2 1
17. Overall, how satisfied are you with courseware? 9 8 7 6 5 4 3 2 1

Overall Satisfaction

Summing it all up:

- 18. Everything considered on the basis of your overall experience, how do you rate your class? 9 8 7 6 5 4 3 2 1
19. Comments: FANS QUITE NOISY

Additional Questions

How satisfied are you with the following:

- 20. Check-in at the front desk was timely and efficient 9 8 7 6 5 4 3 2 1
21. My Account Executive/Educational Consultant is: Jeff Klien
22. My Account Executive/Ed. Consultant has serviced my account satisfactorily 9 8 7 6 5 4 3 2 1
23. I intend to use my Online ANYTIME account for review and study Yes No
24. Is this your first time at New Horizons Yes No
25. Would you recommend this course to others Yes No
26. Would you recommend this instructor to others Yes No
27. Would you recommend New Horizons to others Yes No

28. Other classes you are interested in taking:

29. Comments/Suggestions to improve your experience?

Instructor's Name: Norm Herbert Class: 2087A Date: 7-17-02

Student Name: _____ Student email address: _____

Student phone number: _____ Would you like to be notified about additional courses? Yes No

The caliber of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Very Satisfied Very Dissatisfied

Based on the Instructor, how satisfied are you with the following:

- | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|
| 1. Knowledge of subject material | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 2. Explanations clear and complete | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 3. Concepts reviewed throughout the course | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 4. Professional, organized and prepared | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 5. Promoted learning (Motivating, friendly, patient) | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 6. Used good examples | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 7. Controlled learning environment | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 8. Presentation skills | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 9. Overall, how satisfied are you with the instructor? | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|
| 10. Classroom software setup on time | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 11. Comfort of classroom | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 12. Cleanliness | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 13. Computer equipment functionality | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 14. Helpfulness of staff | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 15. Overall, how satisfied are you with the training facility? | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Courseware

Based on the Courseware, how satisfied are you with the following:

- | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| 16. Course length sufficient for topic | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| 17. Overall, how satisfied are you with courseware? | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |

Overall Satisfaction

Summing it all up:

- | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|
| 18. Everything considered on the basis of your overall experience, how do you rate your class? | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
|--|---|---|---|---|---|---|---|---|---|

19. Comments: _____

Additional Questions

How satisfied are you with the following:

- | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| 20. Check-in at the front desk was timely and efficient | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
|---|---|---|---|---|---|---|---|---|---|

21. My Account Executive/Educational Consultant is: _____

- | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|
| 22. My Account Executive/Ed. Consultant has serviced my account satisfactorily | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
|--|---|---|---|---|---|---|---|---|---|

- | | | |
|--|-----|----|
| 23. I intend to use my Online ANYTIME account for review and study | Yes | No |
|--|-----|----|

- | | | |
|---|-----|----|
| 24. Is this your first time at New Horizons | Yes | No |
|---|-----|----|

- | | | |
|---|-----|----|
| 25. Would you recommend this course to others | Yes | No |
|---|-----|----|

- | | | |
|---|-----|----|
| 26. Would you recommend this instructor to others | Yes | No |
|---|-----|----|

- | | | |
|--|-----|----|
| 27. Would you recommend New Horizons to others | Yes | No |
|--|-----|----|

28. Other classes you are interested in taking: _____

29. Comments/Suggestions to improve your experience? _____

Instructor's Name: Norm Hebert Class: Clustering Date: 7/17/02
Student Name: Mike Student email address: Mike @ Century.org
Student phone number: 303-643- Would you like to be notified about additional courses? Yes No

The caliber of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank You.

Instructor

Based on the Instructor, how satisfied are you with the following:

Very Satisfied Very Dissatisfied

- 1. Knowledge of subject material 9 8 7 6 5 4 3 2 1
2. Explanations clear and complete 9 8 7 6 5 4 3 2 1
3. Concepts reviewed throughout the course 9 8 7 6 5 4 3 2 1
4. Professional, organized and prepared 9 8 7 6 5 4 3 2 1
5. Promoted learning (Motivating, friendly, patient) 9 8 7 6 5 4 3 2 1
6. Used good examples 9 8 7 6 5 4 3 2 1
7. Controlled learning environment 9 8 7 6 5 4 3 2 1
8. Presentation skills 9 8 7 6 5 4 3 2 1
9. Overall, how satisfied are you with the instructor? 9 8 7 6 5 4 3 2 1

Training Facilities

Based on the Training Facility, how satisfied are you with the following:

- 10. Classroom software setup on time 9 8 7 6 5 4 3 2 1
11. Comfort of classroom 9 8 7 6 5 4 3 2 1
12. Cleanliness 9 8 7 6 5 4 3 2 1
13. Computer equipment functionality 9 8 7 6 5 4 3 2 1
14. Helpfulness of staff 9 8 7 6 5 4 3 2 1
15. Overall, how satisfied are you with the training facility? 9 8 7 6 5 4 3 2 1

Courseware

Based on the Courseware, how satisfied are you with the following:

- 16. Course length sufficient for topic 9 8 7 6 5 4 3 2 1
17. Overall, how satisfied are you with courseware? 9 8 7 6 5 4 3 2 1

Overall Satisfaction

Summing it all up:

- 18. Everything considered on the basis of your overall experience, how do you rate your class? 9 8 7 6 5 4 3 2 1

19. Comments: Instructor needs to maintain eye-contact, and speak-up.

Additional Questions

How satisfied are you with the following:

- 20. Check-in at the front desk was timely and efficient 9 8 7 6 5 4 3 2 1

21. My Account Executive/Educational Consultant is:

22. My Account Executive/Ed. Consultant has serviced my account satisfactorily

9 8 7 6 5 4 3 2 1

23. I intend to use my Online ANYTIME account for review and study

Yes No

24. Is this your first time at New Horizons

Yes No

25. Would you recommend this course to others

Yes No

26. Would you recommend this instructor to others

Yes No

27. Would you recommend New Horizons to others

Yes No

28. Other classes you are interested in taking: Application Center, VISUAL BASIC

29. Comments/Suggestions to improve your experience?