

2087 Implementing Microsoft Windows 2000 Clustering

November 11, 2002

Organization: Univ. of MO - Columbia-105602
Instructor: Contract Instructor,

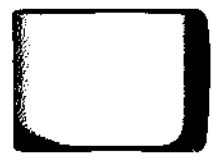
Type: Client S
Location: Client S
AE: RLoscia

0 Portables 9 Capacity 0 Enrolled 0 StandBy

ATTN: Richard / Km

Monday 12-2

	LastName	FirstName	E-Mail Address	Signature
1		Pan	@missouri.edu	<i>Pan</i>
2		Barry	@missouri.edu	<i>Barry</i>
3		Allen	@missouri.edu	<i>Allen</i>
4		Erik	@missouri.edu	<i>Erik</i>
5		Tracy	@missouri.edu	<i>Tracy</i>
6		Ikram	@missouri.edu	<i>Ikram</i>
7		George	@missouri.edu	<i>George</i>
8		Michele	@missouri.edu	<i>Michele</i>
9		Blake	@missouri.edu	<i>Blake</i>
10		Ryan	@missouri.edu	<i>Ryan</i>
11		Michael	@missouri.edu	<i>Michael</i>



EDUCATION Course Evaluation Questionnaire

AND CERTIFICATION Microsoft Official Curriculum

Course Number:	2087A	Course Name:	Implementing MS 2000 clustering	Date of Course:	12/04/02
MS ATEC Name:		MSP ID:			
Instructor Name:	Norm Hebert	Instructor's MCP ID:			
Student Name:	PAN	Evaluation ID:			
Company Name:	IATS - APPS	Phone:			
Address:	UMC	Fax:			
City:	COLUMBIA	State/Province:	MO	ZIP:	65211
				Country:	

1. The primary industry of your firm or division is: *(Select only one.)*

- Consumer products
- Independent hardware vendor
- Original equipment manufacturer
- Manufacturing, electronics
- Education, training
- Independent software developer
- Value added reseller
- Government, military
- Consultant, computer-related service
- Banking
- Finance
- Insurance
- Retail
- Retail computer, dealer/distributor
- Oil
- Airlines

2. Success on your current job is based primarily on your ability to: *(Select only one.)*

- Design, develop or test computer hardware or software
- Sell computer hardware, software or services
- Set long-term vision, strategies, plans and budgets for creation of information systems
- Create detailed technical design for information systems
- Implement, administer and troubleshoot information systems
- Provide software technical support to computer users
- Conduct training for computer users
- Develop and write education materials or documentation for computer users
- Publish computer industry information trends
- Manager of above

3. How long have you worked with the products used in this course? *(Select only one.)*

- less than 3 months
- 3 months to 6 months
- more than 6 months

4. How many months or years of related product experience do you have? *(Select only one.)*

- less than 6 months
- 6 months to 1 year
- over 1 year and less than 2 years
- over 2 years

5. How did you hear about this course? *(Select only one.)*

- Referral from a co-worker
- Referral from someone other than a co-worker
- Advertisement
- Trade show
- MSDN CD-ROM
- TechNet CD-ROM
- http://www.microsoft.com/train_cert
- Microsoft Solution Provider Authorized Technical Education Center
- Special promotion

6. How are you going to use this class? *(Select only one.)*

- Preparation to become a MCPS: Microsoft Certified Product Specialist
- Preparation to become a MCSE: Microsoft Certified Systems Engineer
- Preparation to become a MCSO: Microsoft Certified Solution Developer
- Preparation to become a Microsoft Certified Trainer
- Re-training for future job opportunities
- Training of internal staff
- Professional development

7. If you plan to become a Microsoft Certified Professional, what other method do you plan to use to prepare for your next Microsoft Certified Professional exam? *(Select only one.)*

- Video
- Self-study
- Microsoft Press books
- Resource Kit
- MSDN CD-ROM
- TechNet CD-ROM
- MSTV

Indicate the degree to which you agree with each statement:

Strongly Agree Agree Mildly Agree Neutral Mildly Disagree Disagree Strongly Disagree

DEMOGRAPHICS

8. I met all course prerequisites.

COURSEWARE EVALUATION

9. The knowledge and skills covered in this course will help me do my job.

10. The course length is appropriate to cover the course content.

11. The balance between lecture and lab is appropriate.

12. The balance between technical theory and implementation details is appropriate.

13. The lab exercises are useful aids in learning the knowledge and skills covered in this course.

14. The graphics/multimedia elements helped to clarify technical concepts.

15. The course materials were easy to use.

16. I intend to use the course materials in the future.

What are your recommendations to Microsoft for making the course content and materials more valuable to you?

INSTRUCTOR EVALUATION

17. The instructor demonstrated technical expertise on the product and subject matter of this course.

18. The instructor controlled the training environment to promote learning.

19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively.

20. The instructor explained technical concepts in a way which promoted understanding.

21. The instructor asked questions appropriately.

22. The instructor answered all appropriate questions clearly and completely.

23. The instructor's presentation was clear and well organized.

24. The instructor was available for student questions during labs and breaks.

25. I would highly recommend this instructor to my colleagues.

What are your recommendations for the instructor that will improve his or her effectiveness in delivering this course?

TRAINING CENTER EVALUATION

26. The computer equipment was functional.

27. The classroom configuration was comfortable to promote learning.

28. The staff of this training center were courteous and helpful to student needs.

What are your recommendations for improving the quality of service provided by this training center?



EDUCATION Course Evaluation Questionnaire

AND CERTIFICATION Microsoft Official Curriculum

Course Number: <u>2087A</u>	Course Name: <u>Windows 2000 Clustering</u>	Date of Course: <u>12-2 through 12-4</u>
MS ATEC Name: _____	MSP ID: _____	
Instructor Name: <u>Norm Hebert</u>	Instructor's MCP ID: _____	
Student Name: <u>Michele</u>	Evaluation ID: _____	
Company Name: <u>Univ. of Mo. IATS</u>	Phone: _____	
Address: _____	Fax: _____	
City: _____	State/Province: _____	ZIP: _____
		Country: _____

1. The primary industry of your firm or division is: *(Select only one.)*
 - Consumer products
 - Independent hardware vendor
 - Original equipment manufacturer
 - Manufacturing, electronics
 - Education, training
 - Independent software developer
 - Value added reseller
 - Government, military
 - Consultant, computer-related service
 - Banking
 - Finance
 - Insurance
 - Retail
 - Retail computer, dealer/distributor
 - Oil
 - Airlines

2. Success on your current job is based primarily on your ability to: *(Select only one.)*
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 - Sell computer hardware, software or services
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 - Create detailed technical design for information systems
 - Implement, administer and troubleshoot information systems
 - Provide software technical support to computer users
 - Conduct training for computer users
 - Develop and write education materials or documentation for computer users
 - Publish computer industry information trends
 - Manager of above

3. How long have you worked with the products used in this course? *(Select only one.)*
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 - 3 months to 6 months
 - more than 6 months

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 - 6 months to 1 year
 - over 1 year and less than 2 years
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 - Referral from someone other than a co-worker
 - Advertisement
 - Trade show
 - MSDN CD-ROM
 - TechNet CD-ROM
 - http://www.microsoft.com/train_cert
 - Microsoft Solution Provider Authorized Technical Education Center
 - Special promotion

6. How are you going to use this class? *(Select only one.)*
 - Preparation to become a MCPS: Microsoft Certified Product Specialist
 - Preparation to become a MCSE: Microsoft Certified Systems Engineer
 - Preparation to become a MCSD: Microsoft Certified Solution Developer
 - Preparation to become a Microsoft Certified Trainer
 - Re-training for future job opportunities
 - Training of internal staff
 - Professional development

7. If you plan to become a Microsoft Certified Professional, what other method do you plan to use to prepare for your next Microsoft Certified Professional exam? *(Select only one.)*
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 - Self-study
 - Microsoft Press books
 - Resource Kit
 - MSDN CD-ROM
 - TechNet CD-ROM
 - MSTV

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Strongly Agree Agree Mildly Agree Neutral Mildly Disagree Disagree Strongly Disagree

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COURSEWARE EVALUATION

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11. The balance between lecture and lab is appropriate.

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15. The course materials were easy to use.

16. I intend to use the course materials in the future.

What are your recommendations to Microsoft for making the course content and materials more valuable to you?

INSTRUCTOR EVALUATION

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18. The instructor controlled the training environment to promote learning.

19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively.

20. The instructor explained technical concepts in a way which promoted understanding.

21. The instructor asked questions appropriately.

22. The instructor answered all appropriate questions clearly and completely.

23. The instructor's presentation was clear and well organized.

24. The instructor was available for student questions during labs and breaks.

25. I would highly recommend this instructor to my colleagues.

What are your recommendations for the instructor that will improve his or her effectiveness in delivering this course?

TRAINING CENTER EVALUATION

26. The computer equipment was functional.

27. The classroom configuration was comfortable to promote learning.

28. The staff of this training center were courteous and helpful to student needs.

What are your recommendations for improving the quality of service provided by this training center?



EDUCATION Course Evaluation Questionnaire

AND CERTIFICATION Microsoft Official Curriculum

Course Number: <u>2097A</u> Course Name: <u>Enhancing Microsoft productivity</u>		Date of Course: <u>12-2/12-4</u>
MS ATEC Name: _____		MSP ID: _____
Instructor Name: <u>Norm Heber</u>		Instructor's MCP ID: _____
Student Name: <u>Tracy</u>		Evaluation ID: _____
Company Name: <u>University of Missouri</u>		Phone: <u>577</u>
Address: <u>615 Locust St</u>		Fax: _____
City: <u>Columbia</u>	State/Province: <u>MO</u>	ZIP: <u>65211</u> Country: <u>USA</u>

1. The primary industry of your firm or division is: *(Select only one.)*
 - Consumer products
 - Independent hardware vendor
 - Original equipment manufacturer
 - Manufacturing, electronics
 - Education, training
 - Independent software developer
 - Value added reseller
 - Government, military
 - Consultant, computer-related service
 - Banking
 - Finance
 - Insurance
 - Retail
 - Retail computer, dealer/distributor
 - Oil
 - Airlines

2. Success on your current job is based primarily on your ability to: *(Select only one.)*
 - Design, develop or test computer hardware or software
 - Sell computer hardware, software or services
 - Set long-term vision, strategies, plans and budgets for creation of information systems
 - Create detailed technical design for information systems
 - Implement, administer and troubleshoot information systems
 - Provide software technical support to computer users
 - Conduct training for computer users
 - Develop and write education materials or documentation for computer users
 - Publish computer industry information trends
 - Manager of above

3. How long have you worked with the products used in this course? *(Select only one.)*
 - less than 3 months
 - 3 months to 6 months
 - more than 6 months

4. How many months or years of related product experience do you have? *(Select only one.)*
 - less than 6 months
 - 6 months to 1 year
 - over 1 year and less than 2 years
 - over 2 years

5. How did you hear about this course? *(Select only one.)*
 - Referral from a co-worker
 - Referral from someone other than a co-worker
 - Advertisement
 - Trade show
 - MSDN CD-ROM
 - TechNet CD-ROM
 - http://www.microsoft.com/train_cert
 - Microsoft Solution Provider Authorized Technical Education Center
 - Special promotion

6. How are you going to use this class? *(Select only one.)*
 - Preparation to become a MGPS: Microsoft Certified Product Specialist
 - Preparation to become a MCSE: Microsoft Certified Systems Engineer
 - Preparation to become a MCSD: Microsoft Certified Solution Developer
 - Preparation to become a Microsoft Certified Trainer
 - Re-training for future job opportunities
 - Training of internal staff
 - Professional development

7. If you plan to become a Microsoft Certified Professional, what other method do you plan to use to prepare for your next Microsoft Certified Professional exam? *(Select only one.)*
 - Video
 - Self-study
 - Microsoft Press books
 - Resource Kit
 - MSDN CD-ROM
 - TechNet CD-ROM
 - MSTV



Indicate the degree to which you agree with each statement:

Strongly Agree Agree Mildly Agree Neutral Mildly Disagree Disagree Strongly Disagree

DEMOGRAPHICS

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COURSEWARE EVALUATION

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10. The course length is appropriate to cover the course content.

11. The balance between lecture and lab is appropriate.

12. The balance between technical theory and implementation details is appropriate.

13. The lab exercises are useful aids in learning the knowledge and skills covered in this course.

14. The graphics/multimedia elements helped to clarify technical concepts.

15. The course materials were easy to use.

16. I intend to use the course materials in the future.

What are your recommendations to Microsoft for making the course content and materials more valuable to you?

INSTRUCTOR EVALUATION

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18. The instructor controlled the training environment to promote learning.

19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively.

20. The instructor explained technical concepts in a way which promoted understanding.

21. The instructor asked questions appropriately.

22. The instructor answered all appropriate questions clearly and completely.

23. The instructor's presentation was clear and well organized.

24. The instructor was available for student questions during labs and breaks.

25. I would highly recommend this instructor to my colleagues.

What are your recommendations for the instructor that will improve his or her effectiveness in delivering this course?

TRAINING CENTER EVALUATION

26. The computer equipment was functional.

27. The classroom configuration was comfortable to promote learning.

28. The staff of this training center were courteous and helpful to student needs.

What are your recommendations for improving the quality of service provided by this training center?



EDUCATION Course Evaluation Questionnaire

AND CERTIFICATION Microsoft Official Curriculum

Course Number: <u>2087</u>	Course Name: <u>Implementing windows cluster</u>	Date of Course: <u>12/4/02</u>
MS ATEC Name: <u>New Horizons</u>	MSP ID: _____	
Instructor Name: <u>NORM HERBERT</u>	Instructor's MCP ID: _____	
Student Name: <u>IKRAM</u>	Evaluation ID: _____	
Company Name: <u>University of Missouri</u>	Phone: _____	
Address: <u>615 Locust Street Bldg,</u>	Fax: _____	
City: <u>Columbia</u>	State/Province: <u>MO</u>	ZIP: <u>65211</u> Country: _____

1. The primary industry of your firm or division is: (Select only one.)

- Consumer products
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- Original equipment manufacturer
- Manufacturing, electronics
- Education, training
- Independent software developer
- Value added reseller
- Government, military
- Consultant, computer-related service
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- Retail
- Retail computer, dealer/distributor
- Oil
- Airlines

2. Success on your current job is based primarily on your ability to: (Select only one.)

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- Implement, administer and troubleshoot information systems
- Provide software technical support to computer users
- Conduct training for computer users
- Develop and write education materials or documentation for computer users
- Publish computer industry information trends
- Manager of above

3. How long have you worked with the products used in this course? (Select only one.)

- less than 3 months
- 3 months to 6 months
- more than 6 months

4. How many months or years of related product experience do you have? (Select only one.)

- less than 6 months
- 6 months to 1 year
- over 1 year and less than 2 years
- over 2 years

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- Referral from a co-worker
- Referral from someone other than a co-worker
- Advertisement
- Trade show
- MSDN CD-ROM
- TechNet CD-ROM
- http://www.microsoft.com/train_cert
- Microsoft Solution Provider Authorized Technical Education Center
- Special promotion

6. How are you going to use this class? (Select only one.)

- Preparation to become a MCPS: Microsoft Certified Product Specialist
- Preparation to become a MCSE: Microsoft Certified Systems Engineer
- Preparation to become a MCS: Microsoft Certified Solution Developer
- Preparation to become a Microsoft Certified Trainer
- Re-training for future job opportunities
- Training of internal staff
- Professional development

7. If you plan to become a Microsoft Certified Professional, what other method do you plan to use to prepare for your next Microsoft Certified Professional exam? (Select only one.)

- Video
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- Microsoft Press books
- Resource Kit
- MSDN CD-ROM
- TechNet CD-ROM
- MSTV

Microsoft

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23. The instructor's presentation was clear and well organized.

24. The instructor was available for student questions during labs and breaks.

25. I would highly recommend this instructor to my colleagues.

What are your recommendations for the instructor that will improve his or her effectiveness in delivering this course?

Keep Eye contact with student.

Don't use Real people's name in class.

TRAINING CENTER EVALUATION

26. The computer equipment was functional.

27. The classroom configuration was comfortable to promote learning.

28. The staff of this training center were courteous and helpful to student needs.

What are your recommendations for improving the quality of service provided by this training center?

EDUCATION Course Evaluation Questionnaire

AND CERTIFICATION Microsoft Official Curriculum

Course Number: 2057A Course Name: Implementing Microsoft Windows 2000 Cluster Date of Course: 12-1-2003 - 12-3-2003

MS ATEC Name: _____ MSP ID: _____

Instructor Name: Norm Hebert Instructor's MCP ID: _____

Student Name: _____ Evaluation ID: _____

Company Name: _____ Phone: _____

Address: _____ Fax: _____

City: _____ State/Province: _____ ZIP: _____ Country: _____

1. The primary industry of your firm or division is: *(Select only one.)*
 - Consumer products
 - Independent hardware vendor
 - Original equipment manufacturer
 - Manufacturing, electronics
 - Education, training
 - Independent software developer
 - Value added reseller
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 - Resource Kit
 - MSDN CD-ROM
 - TechNet CD-ROM
 - MSTV

Microsoft

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Strongly Agree Agree Mildly Agree Neutral Mildly Disagree Disagree Strongly Disagree

2. 1.

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EDUCATION Course Evaluation Questionnaire

AND CERTIFICATION Microsoft Official Curriculum

Course Number: <u>2087</u>	Course Name: <u>Cluster Server</u>	Date of Course: <u>12/2/02</u>
MS ATEC Name: _____	MSP ID: _____	
Instructor Name: <u>Norm Hebert</u>	Instructor's MCP ID: _____	
Student Name: <u>ERIK</u>	Evaluation ID: _____	
Company Name: <u>UNIVERSITY OF MISSOURI</u>	Phone: _____	
Address: _____	Fax: _____	
City: <u>Columbia</u>	State/Province: <u>MO</u>	ZIP: <u>65211</u> Country: _____

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more updates a references to Q&A notes

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What are your recommendations for the instructor that will improve his or her effectiveness in delivering this course?

Eye contact while ~~giving~~ giving lecture

TRAINING CENTER EVALUATION

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What are your recommendations for improving the quality of service provided by this training center?

temp control

EDUCATION Course Evaluation Questionnaire

AND CERTIFICATION Microsoft Official Curriculum

Course Number: <u>2087a</u>		Course Name: <u>Implementing Microsoft Windows ²⁰⁰⁰ Clustering</u>		Date of Course: <u>12/2 - 12/4 2002</u>	
MS ATEC Name: _____		MSP ID: _____		Instructor's MCP ID: _____	
Instructor Name: <u>Nora Herbert</u>		Student Name: <u>Ryan</u>		Evaluation ID: _____	
Company Name: <u>University of Missouri - Columbia</u>		Address: <u>618 Locust Street</u>		Phone: <u>573</u>	
City: <u>Columbia</u>		State/Province: <u>Mo</u>		ZIP: <u>65211</u>	
				Country: <u>USA</u>	

1. The primary industry of your firm or division is: (Select only one.)

- Consumer products
- Independent hardware vendor
- Original equipment manufacturer
- Manufacturing, electronics
- Education, training
- Independent software developer
- Value added reseller
- Government, military
- Consultant, computer-related service
- Banking
- Finance
- Insurance
- Retail
- Retail computer, dealer/distributor
- Oil
- Airlines

2. Success on your current job is based primarily on your ability to: (Select only one.)

- Design, develop or test computer hardware or software
- Sell computer hardware, software or services
- Set long-term vision, strategies, plans and budgets for creation of information systems
- Create detailed technical design for information systems
- Implement, administer and troubleshoot information systems
- Provide software technical support to computer users
- Conduct training for computer users
- Develop and write education materials or documentation for computer users
- Publish computer industry information trends
- Manager of above

3. How long have you worked with the products used in this course? (Select only one.)

- less than 3 months
- 3 months to 6 months
- more than 6 months

4. How many months or years of related product experience do you have? (Select only one.)

- less than 6 months
- 6 months to 1 year
- over 1 year and less than 2 years
- over 2 years

5. How did you hear about this course? (Select only one.)

- Referral from a co-worker
- Referral from someone other than a co-worker
- Advertisement
- Trade show
- MSDN CD-ROM
- TechNet CD-ROM
- http://www.microsoft.com/train_cert
- Microsoft Solution Provider Authorized Technical Education Center
- Special promotion

6. How are you going to use this class? (Select only one.)

- Preparation to become a MCPS: Microsoft Certified Product Specialist
- Preparation to become a MCSE: Microsoft Certified Systems Engineer
- Preparation to become a MCSD: Microsoft Certified Solution Developer
- Preparation to become a Microsoft Certified Trainer
- Re-training for future job opportunities
- Training of internal staff
- Professional development

7. If you plan to become a Microsoft Certified Professional, what other method do you plan to use to prepare for your next Microsoft Certified Professional exam? (Select only one.)

- Video
- Self-study
- Microsoft Press books
- Resource Kit
- MSDN CD-ROM
- TechNet CD-ROM
- MSTV

Indicate the degree to which you agree with each statement:

Strongly Agree Agree Mildly Agree Neutral Mildly Disagree Disagree Strongly Disagree

2. 1.

DEMOGRAPHICS

8. I met all course prerequisites.

COURSEWARE EVALUATION

- 9. The knowledge and skills covered in this course will help me do my job.
- 10. The course length is appropriate to cover the course content.
- 11. The balance between lecture and lab is appropriate.
- 12. The balance between technical theory and implementation details is appropriate.
- 13. The lab exercises are useful aids in learning the knowledge and skills covered in this course.
- 14. The graphics/multimedia elements helped to clarify technical concepts.
- 15. The course materials were easy to use.
- 16. I intend to use the course materials in the future.

What are your recommendations to Microsoft for making the course content and materials more valuable to you?

None: This material worked well for me.

INSTRUCTOR EVALUATION

- 17. The instructor demonstrated technical expertise on the product and subject matter of this course.
- 18. The instructor controlled the training environment to promote learning.
- 19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively.
- 20. The instructor explained technical concepts in a way which promoted understanding.
- 21. The instructor asked questions appropriately.
- 22. The instructor answered all appropriate questions clearly and completely.
- 23. The instructor's presentation was clear and well organized.
- 24. The instructor was available for student questions during labs and breaks.
- 25. I would highly recommend this instructor to my colleagues.

What are your recommendations for the instructor that will improve his or her effectiveness in delivering this course?

None

TRAINING CENTER EVALUATION

- 26. The computer equipment was functional.
- 27. The classroom configuration was comfortable to promote learning.
- 28. The staff of this training center were courteous and helpful to student needs.

What are your recommendations for improving the quality of service provided by this training center?

None



EDUCATION Course Evaluation Questionnaire

AND CERTIFICATION Microsoft Official Curriculum

Course Number: <u>2007A</u>	Course Name: <u>WIN2000 Clustering</u>	Date of Course: _____
MS ATEC Name: _____		MSP ID: _____
Instructor Name: <u>Norm Hebert</u>		Instructor's MCP ID: _____
Student Name: <u>George</u>		Evaluation ID: _____
Company Name: <u>Univ. of MD - Columbia</u>		Phone: _____
Address: <u>65 Locust Street</u>		Fax: _____
City: <u>Columbia</u>	State/Province: <u>MD</u>	ZIP: <u>65202</u>
		Country: _____

1. The primary industry of your firm or division is:
(Select only one.)

- Consumer products
- Independent hardware vendor
- Original equipment manufacturer
- Manufacturing, electronics
- Education, training
- Independent software developer
- Value added reseller
- Government, military
- Consultant, computer-related service
- Banking
- Finance
- Insurance
- Retail
- Retail computer, dealer/distributor
- Oil
- Airlines

2. Success on your current job is based primarily on your ability to: (Select only one.)

- Design, develop or test computer hardware or software
- Sell computer hardware, software or services
- Set long-term vision, strategies, plans and budgets for creation of information systems
- Create detailed technical design for information systems
- Implement, administer and troubleshoot information systems
- Provide software technical support to computer users
- Conduct training for computer users
- Develop and write education materials or documentation for computer users
- Publish computer industry information trends
- Manager of above

3. How long have you worked with the products used in this course? (Select only one.)

- less than 3 months
- 3 months to 6 months
- more than 6 months

4. How many months or years of related product experience do you have? (Select only one.)

- less than 6 months
- 6 months to 1 year
- over 1 year and less than 2 years
- over 2 years

5. How did you hear about this course? (Select only one.)

- Referral from a co-worker
- Referral from someone other than a co-worker
- Advertisement
- Trade show
- MSDN CD-ROM
- TechNet CD-ROM
- http://www.microsoft.com/train_cert
- Microsoft Solution Provider Authorized Technical Education Center
- Special promotion

6. How are you going to use this class? (Select only one.)

- Preparation to become a MGPS: Microsoft Certified Product Specialist
- Preparation to become a MCSE: Microsoft Certified Systems Engineer
- Preparation to become a MCSA: Microsoft Certified Solution Developer
- Preparation to become a Microsoft Certified Trainer
- Re-training for future job opportunities
- Training of internal staff
- Professional development

7. If you plan to become a Microsoft Certified Professional, what other method do you plan to use to prepare for your next Microsoft Certified Professional exam? (Select only one.)

- Video
- Self-study
- Microsoft Press books
- Resource Kit
- MSDN CD-ROM
- TechNet CD-ROM
- MSTV

Indicate the degree to which you agree with each statement:

Strongly Agree Agree Mildly Agree Neutral Mildly Disagree Disagree Strongly Disagree

DEMOGRAPHICS

8. I met all course prerequisites.

COURSEWARE EVALUATION

9. The knowledge and skills covered in this course will help me do my job.

10. The course length is appropriate to cover the course content.

11. The balance between lecture and lab is appropriate.

12. The balance between technical theory and implementation details is appropriate.

13. The lab exercises are useful aids in learning the knowledge and skills covered in this course.

14. The graphics/multimedia elements helped to clarify technical concepts.

15. The course materials were easy to use.

16. I intend to use the course materials in the future.

What are your recommendations to Microsoft for making the course content and materials more valuable to you?

INSTRUCTOR EVALUATION

17. The instructor demonstrated technical expertise on the product and subject matter of this course.

18. The instructor controlled the training environment to promote learning.

19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively.

20. The instructor explained technical concepts in a way which promoted understanding.

21. The instructor asked questions appropriately.

22. The instructor answered all appropriate questions clearly and completely.

23. The instructor's presentation was clear and well organized.

24. The instructor was available for student questions during labs and breaks.

25. I would highly recommend this instructor to my colleagues.

What are your recommendations for the instructor that will improve his or her effectiveness in delivering this course?

TRAINING CENTER EVALUATION

26. The computer equipment was functional.

27. The classroom configuration was comfortable to promote learning.

28. The staff of this training center were courteous and helpful to student needs.

What are your recommendations for improving the quality of service provided by this training center?

EDUCATION Course Evaluation Questionnaire

AND CERTIFICATION Microsoft Official Curriculum

Course Number: <u>2087A</u>	Course Name: <u>Implementing MSWIK Clustering</u>	Date of Course: <u>02 DEC 2002</u>
MS ATEC Name: _____	MSP ID: _____	
Instructor Name: <u>Norm Herbert</u>	Instructor's MCP ID: _____	
Student Name: <u>Blake</u>	Evaluation ID: _____	
Company Name: _____	Phone: _____	
Address: _____	Fax: _____	
City: _____	State/Province: _____	ZIP: _____
		Country: _____

1. The primary industry of your firm or division is: *(Select only one.)*
 - Consumer products
 - Independent hardware vendor
 - Original equipment manufacturer
 - Manufacturing, electronics
 - Education, training
 - Independent software developer
 - Value added reseller
 - Government, military
 - Consultant, computer-related service
 - Banking
 - Finance
 - Insurance
 - Retail
 - Retail computer, dealer/distributor
 - Oil
 - Airlines

2. Success on your current job is based primarily on your ability to: *(Select only one.)*
 - Design, develop or test computer hardware or software
 - Sell computer hardware, software or services
 - Set long-term vision, strategies, plans and budgets for creation of information systems
 - Create detailed technical design for information systems
 - Implement, administer and troubleshoot information systems
 - Provide software technical support to computer users
 - Conduct training for computer users
 - Develop and write education materials or documentation for computer users
 - Publish computer industry information trends
 - Manager of above

3. How long have you worked with the products used in this course? *(Select only one.)*
 - less than 3 months
 - 3 months to 6 months
 - more than 6 months

4. How many months or years of related product experience do you have? *(Select only one.)*
 - less than 6 months
 - 6 months to 1 year
 - over 1 year and less than 2 years
 - over 2 years

5. How did you hear about this course? *(Select only one.)*
 - Referral from a co-worker
 - Referral from someone other than a co-worker
 - Advertisement
 - Trade show
 - MSDN CD-ROM
 - TechNet CD-ROM
 - http://www.microsoft.com/train_cert
 - Microsoft Solution Provider Authorized Technical Education Center
 - Special promotion

6. How are you going to use this class? *(Select only one.)*
 - Preparation to become a MCPS: Microsoft Certified Product Specialist
 - Preparation to become a MCSE: Microsoft Certified Systems Engineer
 - Preparation to become a MCSD: Microsoft Certified Solution Developer
 - Preparation to become a Microsoft Certified Trainer
 - Re-training for future job opportunities
 - Training of internal staff
 - Professional development

7. If you plan to become a Microsoft Certified Professional, what other method do you plan to use to prepare for your next Microsoft Certified Professional exam? *(Select only one.)*
 - Video
 - Self-study
 - Microsoft Press books
 - Resource Kit
 - MSDN CD-ROM
 - TechNet CD-ROM
 - MSTV



Indicate the degree to which you agree with each statement:

Strongly Agree Agree Mildly Agree Neutral Mildly Disagree Disagree Strongly Disagree

DEMOGRAPHICS

8. I met all course prerequisites.

COURSEWARE EVALUATION

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- 11. The balance between lecture and lab is appropriate.
- 12. The balance between technical theory and implementation details is appropriate.
- 13. The lab exercises are useful aids in learning the knowledge and skills covered in this course.
- 14. The graphics/multimedia elements helped to clarify technical concepts.
- 15. The course materials were easy to use.
- 16. I intend to use the course materials in the future.

What are your recommendations to Microsoft for making the course content and materials more valuable to you?

Deliver course materials to students before classes start to be reading so that class time can be more effectively used.

INSTRUCTOR EVALUATION

- 17. The instructor demonstrated technical expertise on the product and subject matter of this course.
- 18. The instructor controlled the training environment to promote learning.
- 19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively.
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What are your recommendations for the instructor that will improve his or her effectiveness in delivering this course?

TRAINING CENTER EVALUATION

- 26. The computer equipment was functional.
- 27. The classroom configuration was comfortable to promote learning.
- 28. The staff of this training center were courteous and helpful to student needs.

What are your recommendations for improving the quality of service provided by this training center?

clean it up and make it look more professional to promote professionalism in the organization as a whole.

Microsoft

EDUCATION Course Evaluation Questionnaire

AND CERTIFICATION Microsoft Official Curriculum

Course Number: 2687A Course Name: Implementing MS Win2K Cluster Date of Course: 12/2-12/4/02
 MS ATEC Name: (blank) MSP ID: _____
 Instructor Name: Norm Hebert Instructor's MCP ID: _____
 Student Name: Michael Evaluation ID: _____
 Company Name: IAT Services Phone: _____
 Address: 615 Locust #001 Fax: _____
 City: Columbia State/Province: MO ZIP: 65211 Country: _____

1. The primary industry of your firm or division is: *(Select only one.)*
 - Consumer products
 - Independent hardware vendor
 - Original equipment manufacturer
 - Manufacturing, electronics
 - Education, training
 - Independent software developer
 - Value added reseller
 - Government, military
 - Consultant, computer-related service
 - Banking
 - Finance
 - Insurance
 - Retail
 - Retail computer, dealer/distributor
 - Oil
 - Airlines
2. Success on your current job is based primarily on your ability to: *(Select only one.)*
 - Design, develop or test computer hardware or software
 - Sell computer hardware, software or services
 - Set long-term vision, strategies, plans and budgets for creation of information systems
 - Create detailed technical design for information systems
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 - Provide software technical support to computer users
 - Conduct training for computer users
 - Develop and write education materials or documentation for computer users
 - Publish computer industry information trends
 - Manager of above
3. How long have you worked with the products used in this course? *(Select only one.)*
 - less than 3 months
 - 3 months to 6 months
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 - less than 6 months
 - 6 months to 1 year
 - over 1 year and less than 2 years
 - over 2 years
5. How did you hear about this course? *(Select only one.)*
 - Referral from a co-worker
 - Referral from someone other than a co-worker
 - Advertisement
 - Trade show
 - MSDN CD-ROM
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 - http://www.microsoft.com/train_cert
 - Microsoft Solution Provider Authorized Technical Education Center
 - Special promotion
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 - Preparation to become a MCSE: Microsoft Certified Systems Engineer
 - Preparation to become a MCSA: Microsoft Certified Solution Developer
 - Preparation to become a Microsoft Certified Trainer
 - Re-training for future job opportunities
 - Training of internal staff
 - Professional development
7. If you plan to become a Microsoft Certified Professional, what other method do you plan to use to prepare for your next Microsoft Certified Professional exam? *(Select only one.)*
 - Video
 - Self-study
 - Microsoft Press books
 - Resource Kit
 - MSDN CD-ROM
 - TechNet CD-ROM
 - MSTV



Indicate the degree to which you agree with each statement:

Strongly Agree Agree Mildly Agree Neutral Mildly Disagree Disagree Strongly Disagree

DEMOGRAPHICS

8. I met all course prerequisites.

COURSEWARE EVALUATION

9. The knowledge and skills covered in this course will help me do my job.

10. The course length is appropriate to cover the course content.

11. The balance between lecture and lab is appropriate.

12. The balance between technical theory and implementation details is appropriate.

13. The lab exercises are useful aids in learning the knowledge and skills covered in this course.

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15. The course materials were easy to use.

16. I intend to use the course materials in the future.

What are your recommendations to Microsoft for making the course content and materials more valuable to you?

INSTRUCTOR EVALUATION

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What are your recommendations for the instructor that will improve his or her effectiveness in delivering this course?

TRAINING CENTER EVALUATION

26. The computer equipment was functional.

27. The classroom configuration was comfortable to promote learning.

28. The staff of this training center were courteous and helpful to student needs.

What are your recommendations for improving the quality of service provided by this training center?



EDUCATION Course Evaluation Questionnaire

AND CERTIFICATION Microsoft Official Curriculum

Course Number: <u>2067</u>	Course Name: <u>MS CLUSTER IN</u>	Date of Course: <u>12/2/2000</u>
MS ATEC Name: <u>NO</u>		MSP ID: _____
Instructor Name: <u>NORM HERBERT</u>		Instructor's MCP ID: _____
Student Name: <u>Allen</u>		Evaluation ID: _____
Company Name: <u>IATS JMC</u>		Phone: _____
Address: _____		Fax: _____
City: _____	State/Province: _____	ZIP: _____
		Country: _____

1. The primary industry of your firm or division is: *(Select only one.)*

- Consumer products
- Independent hardware vendor
- Original equipment manufacturer
- Manufacturing, electronics
- Education, training
- Independent software developer
- Value added reseller
- Government, military
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- TechNet CD-ROM
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- Preparation to become a MCSE: Microsoft Certified Systems Engineer
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- Microsoft Press books
- Resource Kit
- MSDN CD-ROM
- TechNet CD-ROM
- MSTV

Indicate the degree to which you agree with each statement:

Strongly Agree Agree Mildly Agree Neutral Mildly Disagree Disagree Strongly Disagree

DEMOGRAPHICS

8. I met all course prerequisites.

COURSEWARE EVALUATION

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10. The course length is appropriate to cover the course content.

11. The balance between lecture and lab is appropriate.

12. The balance between technical theory and implementation details is appropriate.

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14. The graphics/multimedia elements helped to clarify technical concepts.

15. The course materials were easy to use.

16. I intend to use the course materials in the future.

What are your recommendations to Microsoft for making the course content and materials more valuable to you?

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19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively.

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