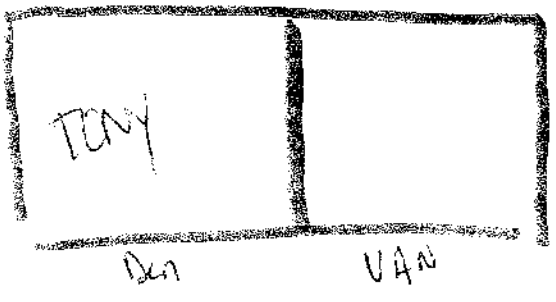
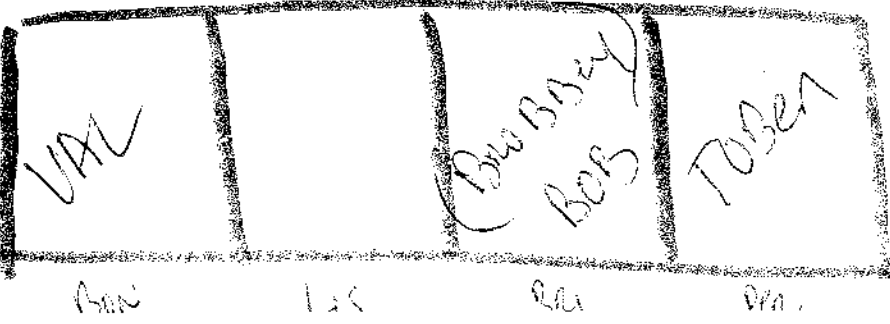
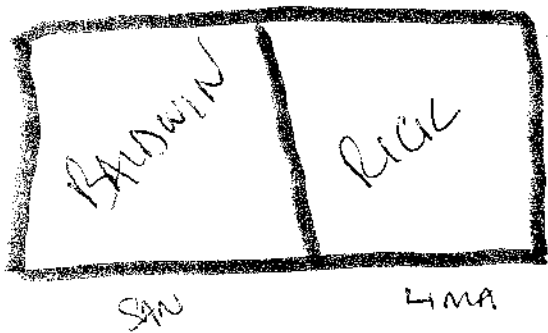
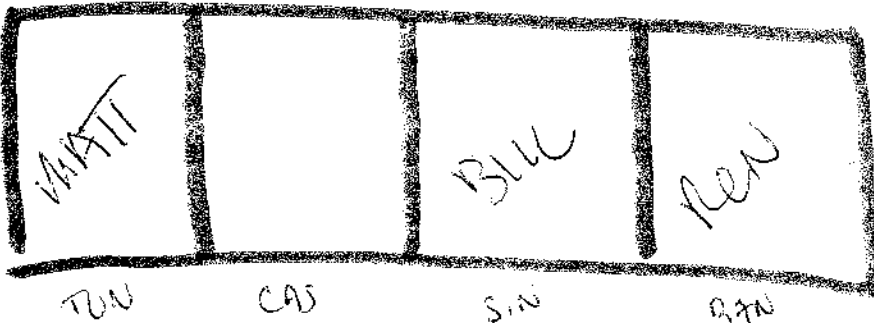


NOVA TECHNOLOGY
MS-2087 Clustering
March 12-14, 2003
Class Roster and Daily Attendance

Name	3/12	3/13	3/14
Rick (NCP)	✓	✓	✓
Anthony (NCP)	✓	✓	✓
Baldwin (NCP)	✓	✓	✓
Bill (NCP)	✓	✓	✓
Matt (CP)	✓	✓	✓
Toben (CP)	✓	✓	✓
Brobbey (CP)	✓	✓	✓
Ren (DV)	✓	✓	✓
Dave (FTE)/(DV)			
Mostafa (DV)			
Val (CP)	✓	✓	✓



MICROSOFT
EDUCATION Course Evaluation Questionnaire
 AND CERTIFICATION Microsoft Official Curriculum

Course Number: _____ Course Name: _____		Date of Course: _____
MS CTEC Name: _____		MSP ID: _____
Instructor Name: <u>Nova</u>		Instructor's MCP ID: _____
Student Name: <u>Tina</u>		Evaluation ID: _____
Company Name: <u>Nova-TeC</u>		Phone: _____
Address: _____		Fax: _____
City: _____	State/Province: _____	ZIP: _____
		E-mail: _____

Indicate the degree to which you agree with each statement:

7. Strongly Agree 6. Agree 5. Mildly Agree 4. Neutral 3. Mildly Disagree 2. Disagree 1. Strongly Disagree

		7.	6.	5.	4.	3.	2.	1.
DEMOGRAPHICS		Strongly Agree	Agree	Mildly Agree	Neutral	Mildly Disagree	Disagree	Strongly Disagree
8. I met all course prerequisites.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
COURSEWARE EVALUATION								
9. The knowledge and skills covered in this course will help me do my job.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. The course length is appropriate to cover the course content.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. The balance between lecture and lab is appropriate.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. The balance between technical theory and implementation details is appropriate.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. The lab exercises are useful aids in learning the knowledge and skills covered in this course.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. The graphics/multimedia elements helped to clarify technical concepts.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. The course materials were easy to use.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16. I intend to use the course materials in the future.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations to Microsoft for making the <u>course content and materials</u> more valuable to you?								
INSTRUCTOR EVALUATION								
17. The instructor demonstrated technical expertise on the product and subject matter of this course.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18. The instructor controlled the training environment to promote learning.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20. The instructor explained technical concepts in a way which promoted understanding.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21. The instructor asked questions appropriately.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22. The instructor answered all appropriate questions clearly and completely.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23. The instructor's presentation was clear and well organized.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24. The instructor was available for student questions during labs and breaks.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25. I would highly recommend this instructor to my colleagues.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for the <u>instructor</u> that will improve his or her effectiveness in delivering this course?								
TRAINING CENTER EVALUATION								
26. The computer equipment was functional.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
27. The classroom configuration was comfortable to promote learning.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
28. The staff of this training center was courteous and helpful to student needs.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for improving the quality of service provided by this <u>training center</u> ?								

MICROSOFT
EDUCATION Course Evaluation Questionnaire
 AND CERTIFICATION Microsoft Official Curriculum

Course Number: 233 Course Name: MIS Client Servicing Date of Course: 3/14/03
 MS CTEC Name: _____ MSP ID: _____
 Instructor Name: Norm Instructor's MCP ID: _____
 Student Name: _____ Evaluation ID: _____
 Company Name: Alva Phone: _____
 Address: _____ Fax: _____
 City: _____ State/Province: _____ ZIP: _____ E-mail: _____

Indicate the degree to which you agree with each statement:

	7. Strongly Agree	6. Agree	5. Mildly Agree	4. Neutral	3. Mildly Disagree	2. Disagree	1. Strongly Disagree
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DEMOGRAPHICS

8. I met all course prerequisites.

COURSEWARE EVALUATION

9. The knowledge and skills covered in this course will help me do my job.

10. The course length is appropriate to cover the course content.

11. The balance between lecture and lab is appropriate.

12. The balance between technical theory and implementation details is appropriate.

13. The lab exercises are useful aids in learning the knowledge and skills covered in this course.

14. The graphics/multimedia elements helped to clarify technical concepts.

15. The course materials were easy to use.

16. I intend to use the course materials in the future.

What are your recommendations to Microsoft for making the course content and materials more valuable to you?

INSTRUCTOR EVALUATION

17. The instructor demonstrated technical expertise on the product and subject matter of this course.

18. The instructor controlled the training environment to promote learning.

19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively.

20. The instructor explained technical concepts in a way which promoted understanding.

21. The instructor asked questions appropriately.

22. The instructor answered all appropriate questions clearly and completely.

23. The instructor's presentation was clear and well organized.

24. The instructor was available for student questions during labs and breaks.

25. I would highly recommend this instructor to my colleagues.

What are your recommendations for the instructor that will improve his or her effectiveness in delivering this course?

good job

TRAINING CENTER EVALUATION

26. The computer equipment was functional.

27. The classroom configuration was comfortable to promote learning.

28. The staff of this training center was courteous and helpful to student needs.

What are your recommendations for improving the quality of service provided by this training center?

MICROSOFT
EDUCATION Course Evaluation Questionnaire
 AND CERTIFICATION Microsoft Official Curriculum

Course Number: 2087 Course Name: CLUSTERING Date of Course: 03-12-03
 MS CTEC Name: ORANGE MSP ID: _____
 Instructor Name: NORM Instructor's MCP ID: _____
 Student Name: VALENTINE Evaluation ID: _____
 Company Name: NOVA TECHNOLOGY INC Phone: 410- _____
 Address: _____ Fax: _____
 City: COLUMBIA State/Province: MD ZIP: _____ E-mail: _____

Indicate the degree to which you agree with each statement:

7. Strongly Agree 6. Agree 5. Mildly Agree 4. Neutral 3. Mildly Disagree 2. Disagree 1. Strongly Disagree

	7. Strongly Agree	6. Agree	5. Mildly Agree	4. Neutral	3. Mildly Disagree	2. Disagree	1. Strongly Disagree
DEMOGRAPHICS:							
8. I met all course prerequisites.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
COURSEWARE EVALUATION							
9. The knowledge and skills covered in this course will help me do my job.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. The course length is appropriate to cover the course content.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. The balance between lecture and lab is appropriate.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. The balance between technical theory and implementation details is appropriate.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. The lab exercises are useful aids in learning the knowledge and skills covered in this course.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. The graphics/multimedia elements helped to clarify technical concepts.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. The course materials were easy to use.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16. I intend to use the course materials in the future.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations to Microsoft for making the course content and materials more valuable to you?							
INSTRUCTOR EVALUATION							
17. The instructor demonstrated technical expertise on the product and subject matter of this course.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18. The instructor controlled the training environment to promote learning.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20. The instructor explained technical concepts in a way which promoted understanding.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21. The instructor asked questions appropriately.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22. The instructor answered all appropriate questions clearly and completely.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23. The instructor's presentation was clear and well organized.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24. The instructor was available for student questions during labs and breaks.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25. I would highly recommend this instructor to my colleagues.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for the instructor that will improve his or her effectiveness in delivering this course?							
TRAINING CENTER EVALUATION							
26. The computer equipment was functional.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
27. The classroom configuration was comfortable to promote learning.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
28. The staff of this training center was courteous and helpful to student needs.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for improving the quality of service provided by this training center?							

EDUCATION Course Evaluation Questionnaire

AND CERTIFICATION ^{winzik} Microsoft Official Curriculum

Course Number: _____	Course Name: <u>Clustering</u>	Date of Course: _____
MS CTEC Name: _____	<u>Orange Technologies</u>	MSP ID: _____
Instructor Name: _____	<u>Norm Herbert</u>	Instructor's MCP ID: _____
Student Name: _____	<u>Ben</u>	Evaluation ID: _____
Company Name: _____	<u>Nova Technology</u>	Phone: _____
Address: _____		Fax: _____
City: _____	State/Province: _____	ZIP: _____
		E-mail: _____

Indicate the degree to which you agree with each statement:

7. Strongly Agree 6. Agree 5. Mildly Agree 4. Neutral 3. Mildly Disagree 2. Disagree 1. Strongly Disagree

Statement	7.	6.	5.	4.	3.	2.	1.
	Strongly Agree	Agree	Mildly Agree	Neutral	Mildly Disagree	Disagree	Strongly Disagree
DEMOGRAPHICS							
8. I met all course prerequisites.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
COURSEWARE EVALUATION							
9. The knowledge and skills covered in this course will help me do my job.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. The course length is appropriate to cover the course content.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. The balance between lecture and lab is appropriate.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. The balance between technical theory and implementation details is appropriate.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. The lab exercises are useful aids in learning the knowledge and skills covered in this course.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. The graphics/multimedia elements helped to clarify technical concepts.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. The course materials were easy to use.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16. I intend to use the course materials in the future.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations to Microsoft for making the <u>course content and materials</u> more valuable to you?							
INSTRUCTOR EVALUATION							
17. The instructor demonstrated technical expertise on the product and subject matter of this course.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18. The instructor controlled the training environment to promote learning.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20. The instructor explained technical concepts in a way which promoted understanding.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21. The instructor asked questions appropriately.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22. The instructor answered all appropriate questions clearly and completely.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23. The instructor's presentation was clear and well organized.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24. The instructor was available for student questions during labs and breaks.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25. I would highly recommend this instructor to my colleagues.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for the <u>instructor</u> that will improve his or her effectiveness in delivering this course?							
TRAINING CENTER EVALUATION							
26. The computer equipment was functional.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
27. The classroom configuration was comfortable to promote learning.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
28. The staff of this training center was courteous and helpful to student needs.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for improving the quality of service provided by this <u>training center</u> ?							

MICROSOFT
EDUCATION Course Evaluation Questionnaire
 AND CERTIFICATION Microsoft Official Curriculum

Course Number: _____ Course Name: _____ Date of Course: 3/14/2003
 MS CTEC Name: _____ MSP ID: _____
 Instructor Name: Norm Instructor's MCP ID: _____
 Student Name: Mat Evaluation ID: _____
 Company Name: Nova Phone: _____
 Address: _____ Fax: _____
 City: _____ State/Province: _____ ZIP: _____ E-mail: _____

Indicate the degree to which you agree with each statement:

7. Strongly Agree 6. Agree 5. Mildly Agree 4. Neutral 3. Mildly Disagree 2. Disagree 1. Strongly Disagree

	7. Strongly Agree	6. Agree	5. Mildly Agree	4. Neutral	3. Mildly Disagree	2. Disagree	1. Strongly Disagree
DEMOGRAPHICS							
8. I met all course prerequisites.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
COURSEWARE EVALUATION							
9. The knowledge and skills covered in this course will help me do my job.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. The course length is appropriate to cover the course content.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. The balance between lecture and lab is appropriate.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. The balance between technical theory and implementation details is appropriate.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. The lab exercises are useful aids in learning the knowledge and skills covered in this course.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. The graphics/multimedia elements helped to clarify technical concepts.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. The course materials were easy to use.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16. I intend to use the course materials in the future.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations to Microsoft for making the course content and materials more valuable to you?							
INSTRUCTOR EVALUATION							
17. The instructor demonstrated technical expertise on the product and subject matter of this course.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18. The instructor controlled the training environment to promote learning.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20. The instructor explained technical concepts in a way which promoted understanding.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21. The instructor asked questions appropriately.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22. The instructor answered all appropriate questions clearly and completely.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23. The instructor's presentation was clear and well organized.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24. The instructor was available for student questions during labs and breaks.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25. I would highly recommend this instructor to my colleagues.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for the instructor that will improve his or her effectiveness in delivering this course?							
<u>Sometimes the material is repeated too many times.</u>							
TRAINING CENTER EVALUATION							
26. The computer equipment was functional.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
27. The classroom configuration was comfortable to promote learning.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
28. The staff of this training center was courteous and helpful to student needs.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for improving the quality of service provided by this training center?							
<u>more comfortable chairs</u>							

MICROSOFT
EDUCATION Course Evaluation Questionnaire
 AND CERTIFICATION Microsoft Official Curriculum

Course Number: <u>2070</u>	Course Name: <u>Windows Startegy</u>	Date of Course: _____
MS CTEC Name: <u>Orange Tech</u>		MSP ID: _____
Instructor Name: <u>Norman Herbert</u>		Instructor's MCF ID: _____
Student Name: <u>Bill</u>		Evaluation ID: _____
Company Name: <u>Nova</u>		Phone: _____
Address: _____		Fax: _____
City: _____	State/Province: _____	ZIP: _____
		E-mail: _____

Indicate the degree to which you agree with each statement:

7. Strongly Agree 6. Agree 5. Mildly Agree 4. Neutral 3. Mildly Disagree 2. Disagree 1. Strongly Disagree

	7. Strongly Agree	6. Agree	5. Mildly Agree	4. Neutral	3. Mildly Disagree	2. Disagree	1. Strongly Disagree
DEMOGRAPHICS							
8. I met all course prerequisites.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
COURSEWARE EVALUATION							
9. The knowledge and skills covered in this course will help me do my job.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. The course length is appropriate to cover the course content.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. The balance between lecture and lab is appropriate.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. The balance between technical theory and implementation details is appropriate.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. The lab exercises are useful aids in learning the knowledge and skills covered in this course.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. The graphics/multimedia elements helped to clarify technical concepts.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. The course materials were easy to use.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16. I intend to use the course materials in the future.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations to Microsoft for making the <u>course content and materials</u> more valuable to you?							
INSTRUCTOR EVALUATION							
17. The instructor demonstrated technical expertise on the product and subject matter of this course.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18. The instructor controlled the training environment to promote learning.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20. The instructor explained technical concepts in a way which promoted understanding.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21. The instructor asked questions appropriately.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22. The instructor answered all appropriate questions clearly and completely.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23. The instructor's presentation was clear and well organized.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24. The instructor was available for student questions during labs and breaks.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25. I would highly recommend this instructor to my colleagues.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for the <u>instructor</u> that will improve his or her effectiveness in delivering this course?							
TRAINING CENTER EVALUATION							
26. The computer equipment was functional.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
27. The classroom configuration was comfortable to promote learning.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
28. The staff of this training center was courteous and helpful to student needs.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for improving the quality of service provided by this <u>training center</u> ?							



MICROSOFT
EDUCATION Course Evaluation Questionnaire
 AND CERTIFICATION Microsoft Official Curriculum

Course Number: _____ Course Name: IMPLEMENTING CLUSTERING Date of Course: 3/12 - 3/14
 MS CTEC Name: _____ MSP ID: _____
 Instructor Name: NORM Instructor's MCP ID: _____
 Student Name: ANTHONY Evaluation ID: _____
 Company Name: NOVA TECH Phone: _____
 Address: _____ Fax: _____
 City: _____ State/Province: _____ ZIP: _____ E-mail: _____

Indicate the degree to which you agree with each statement:

7. Strongly Agree 6. Agree 5. Mildly Agree 4. Neutral 3. Mildly Disagree 2. Disagree 1. Strongly Disagree

DEMOGRAPHICS

8. I met all course prerequisites.

COURSEWARE EVALUATION

9. The knowledge and skills covered in this course will help me do my job.

10. The course length is appropriate to cover the course content.

11. The balance between lecture and lab is appropriate.

12. The balance between technical theory and implementation details is appropriate.

13. The lab exercises are useful aids in learning the knowledge and skills covered in this course.

14. The graphics/multimedia elements helped to clarify technical concepts.

15. The course materials were easy to use.

16. I intend to use the course materials in the future.

What are your recommendations to Microsoft for making the course content and materials more valuable to you?

INSTRUCTOR EVALUATION

17. The instructor demonstrated technical expertise on the product and subject matter of this course.

18. The instructor controlled the training environment to promote learning.

19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively.

20. The instructor explained technical concepts in a way which promoted understanding.

21. The instructor asked questions appropriately.

22. The instructor answered all appropriate questions clearly and completely.

23. The instructor's presentation was clear and well organized.

24. The instructor was available for student questions during labs and breaks.

25. I would highly recommend this instructor to my colleagues.

What are your recommendations for the instructor that will improve his or her effectiveness in delivering this course?

TRAINING CENTER EVALUATION

26. The computer equipment was functional.

27. The classroom configuration was comfortable to promote learning.

28. The staff of this training center was courteous and helpful to student needs.

What are your recommendations for improving the quality of service provided by this training center?

EDUCATION Course Evaluation Questionnaire

AND CERTIFICATION

Microsoft Official Curriculum

Course Number: <u>2008</u> Course Name: <u>Clustering</u>	Date of Course: <u>2-12-03 - 3-14-03</u>
MS CTEC Name: <u>Orange Technical Inst</u>	MSP ID: _____
Instructor Name: <u>Norm Hebert</u>	Instructor's MCP ID: _____
Student Name: <u>Baldwin</u>	Evaluation ID: _____
Company Name: <u>Nova Technology</u>	Phone: _____
Address: <u>8825 Starwood Blvd suite 120</u>	Fax: _____
City: <u>Columbia</u> State/Province: <u>Md.</u> ZIP: <u>21045</u>	E-mail: _____

Indicate the degree to which you agree with each statement:

7. Strongly Agree 6. Agree 5. Mildly Agree 4. Neutral 3. Mildly Disagree 2. Disagree 1. Strongly Disagree

	7.	6.	5.	4.	3.	2.	1.
	Strongly Agree	Agree	Mildly Agree	Neutral	Mildly Disagree	Disagree	Strongly Disagree
DEMOGRAPHICS							
8. I met all course prerequisites.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
COURSEWARE EVALUATION							
9. The knowledge and skills covered in this course will help me do my job.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. The course length is appropriate to cover the course content.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. The balance between lecture and lab is appropriate.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. The balance between technical theory and implementation details is appropriate.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. The lab exercises are useful aids in learning the knowledge and skills covered in this course.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. The graphics/multimedia elements helped to clarify technical concepts.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. The course materials were easy to use.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16. I intend to use the course materials in the future.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations to Microsoft for making the <u>course content</u> and <u>materials</u> more valuable to you?							
INSTRUCTOR EVALUATION							
17. The instructor demonstrated technical expertise on the product and subject matter of this course.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18. The instructor controlled the training environment to promote learning.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20. The instructor explained technical concepts in a way which promoted understanding.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21. The instructor asked questions appropriately.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22. The instructor answered all appropriate questions clearly and completely.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23. The instructor's presentation was clear and well organized.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24. The instructor was available for student questions during labs and breaks.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25. I would highly recommend this instructor to my colleagues.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for the <u>instructor</u> that will improve his or her effectiveness in delivering this course?							
TRAINING CENTER EVALUATION							
26. The computer equipment was functional.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
27. The classroom configuration was comfortable to promote learning.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
28. The staff of this training center was courteous and helpful to student needs.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What are your recommendations for improving the quality of service provided by this <u>training center</u> ?							

MICROSOFT
EDUCATION Course Evaluation Questionnaire
 AND CERTIFICATION Microsoft Official Curriculum

Course Number: _____ Course Name: Closure 20574 Date of Course: 3/12-14 2003
 MS CTEC Name: _____ MSF ID: _____
 Instructor Name: Norm HEBERT Instructor's MCP ID: _____
 Student Name: Rick Evaluation ID: _____
 Company Name: Next Technology Phone: _____
 Address: _____ Fax: _____
 City: _____ State/Province: _____ ZIP: _____ E-mail: _____

Indicate the degree to which you agree with each statement:

7. Strongly Agree 6. Agree 5. Mildly Agree 4. Neutral 3. Mildly Disagree 2. Disagree 1. Strongly Disagree

DEMOGRAPHICS

8. I met all course prerequisites. 7. 6. 5. 4. 3. 2. 1.

COURSEWARE EVALUATION

9. The knowledge and skills covered in this course will help me do my job. 7. 6. 5. 4. 3. 2. 1.

10. The course length is appropriate to cover the course content. 7. 6. 5. 4. 3. 2. 1.

11. The balance between lecture and lab is appropriate. 7. 6. 5. 4. 3. 2. 1.

12. The balance between technical theory and implementation details is appropriate. 7. 6. 5. 4. 3. 2. 1.

13. The lab exercises are useful aids in learning the knowledge and skills covered in this course. 7. 6. 5. 4. 3. 2. 1.

14. The graphics/multimedia elements helped to clarify technical concepts. 7. 6. 5. 4. 3. 2. 1.

15. The course materials were easy to use. 7. 6. 5. 4. 3. 2. 1.

16. I intend to use the course materials in the future. 7. 6. 5. 4. 3. 2. 1.

What are your recommendations to Microsoft for making the course content and materials more valuable to you?

INSTRUCTOR EVALUATION

17. The instructor demonstrated technical expertise on the product and subject matter of this course. 7. 6. 5. 4. 3. 2. 1.

18. The instructor controlled the training environment to promote learning. 7. 6. 5. 4. 3. 2. 1.

19. The instructor used non-verbal teaching methods (white board, slides, demos, etc.) effectively. 7. 6. 5. 4. 3. 2. 1.

20. The instructor explained technical concepts in a way which promoted understanding. 7. 6. 5. 4. 3. 2. 1.

21. The instructor asked questions appropriately. 7. 6. 5. 4. 3. 2. 1.

22. The instructor answered all appropriate questions clearly and completely. 7. 6. 5. 4. 3. 2. 1.

23. The instructor's presentation was clear and well organized. 7. 6. 5. 4. 3. 2. 1.

24. The instructor was available for student questions during labs and breaks. 7. 6. 5. 4. 3. 2. 1.

25. I would highly recommend this instructor to my colleagues. 7. 6. 5. 4. 3. 2. 1.

What are your recommendations for the instructor that will improve his or her effectiveness in delivering this course?
EYE contact

TRAINING CENTER EVALUATION

26. The computer equipment was functional. 7. 6. 5. 4. 3. 2. 1.

27. The classroom configuration was comfortable to promote learning. 7. 6. 5. 4. 3. 2. 1.

28. The staff of this training center was courteous and helpful to student needs. 7. 6. 5. 4. 3. 2. 1.

What are your recommendations for improving the quality of service provided by this training center?